



ISC: Protected A

Addressing Urban Crime and Social Disorder: The Community Engagement Response Teams

Presenter: Kristian Thorpe, Sergeant
Rebecca Hanna, Analyst
Rob Morrison, Constable
2024/09/23





Agenda

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- History on Encampments
- History on LRT and Crime/Disorder in Public Spaces
- Evolution of the Community Engagement Response Team
- High System Users
- Q&A



Why Encampments Matter

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- Health and Sanitation Risk
- Fire Hazards
- Drug Trafficking and Crime
- Environmental Impact
- Social and Mental Health Concerns
- Legal and Regulatory Issues



Encampments

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CPS Case Studies

Operation Bloodline: 2020-2021

Operation East Side: 2021-2022





Encampments: The Family

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Vanessa Rain
Family first
Bentley, dae Dae, Keith, o2, baby q, tiny, Melissa and steve-o is hiding



Stev Firingstony
April 29 at 8:54 AM · Facebook for Android · 🌐

FAMILY 1ST



Encampments: The Family

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October 2020 – Tents begin to appear

Between Jan. and June 2020

- 80 acts of violence
- 32 persons of interest identified
- Occupants part of “The Family”
- Storage of drugs and weapons in the tents
- Leader of the group was identified
- Vulnerably addicted recruited
- Used psychological and resource-based manipulation tactics





Arrests and Resources

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14 people arrested

The leader arrested and charged with organized crime and human trafficking (now sentenced to 16 years custody and facing deportation)

Outreach teams of officers and community partners deployed to “The Block”

Contact with more than 100 vulnerable persons to offer support

Calgary  **The City of Calgary Newsroom**

[Share](#) [Tweet](#) [Like 1](#)

Calgary, AB, 06 November 2020

Community rallies around vulnerable after lead drug trafficker charged

We have been working hard to address the drug-related crime and violence that has occurred throughout our city since it began to increase in 2015. Our goal has always been to identify and hold to account, those who prey on vulnerable Calgarians, and to not criminalize addiction.

Over the past year, the District 1 General Investigations Unit (GIU) identified what they believe is a network of individuals, known as 'The Family.' More than 500 people are believed to be involved or connected to 'The Family's' drug distribution network as either sellers or buyers. Over the course of the last 18 months, more than 80 violent incidents are believed to be connected to 'The Family.' The group is comprised of individuals with addictions and other vulnerabilities, who are primarily homeless and mostly reside in and around the downtown area.



After the Family came...

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“One of them is Preston Montour, who said ‘the city’s coming down on us, and all we’re trying to do is survive.’”

The homeless campers said they’d welcome assistance with low-cost housing but don’t have much faith in ever seeing it.”



Preston Montour speaks to Postmedia outside the Drop-In Centre on Thursday. PHOTO BY JIM WELLS/POSTMEDIA





Operation East Side

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- Total:
 - 71 Criminal Code Charges
 - 27 Violent Encounters
 - 28 Weapons Seized



Preston Joseph Montour, 28:

Three counts of Assault with a Weapon;

Three counts of Poss Weapon Dangerous to Public;

Three counts of Possession of Controlled Substance;

Eight counts of Breach of Probation; and







Seven counts of Breach of Release Order.



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Post Operation Management Strategy



-  Increased patrols (beats, bikes & patrol)
-  Daily maintenance (roads/bylaw/Alpha House)
 - Expanded to seven days/week via contractors
-  Ongoing outreach and social services
-  Continued enforcement using laddered approach
-  Education strategy for officers
-  Building partnerships with shelters



Encampment Strategy



Calgary Ladder Approach

- Assessment
- No criminal behaviour or safety concerns – bylaw primary
- Confirmed criminal or public safety risks
 - First visit – investigation and coordinate with partners
 - Second visit – voluntary compliance or bylaw summons with fine option
 - Third visit – voluntary compliance or bylaw summons with mandatory court, seizure of structures and remediation of land



It's rarely 'just' an encampment...

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Calgary Herald
 35 CENTS Outside Alberta 50¢ TUESDAY, JULY 9, 1985 • Sunny, 30°C, Page B8

Fugitive's hideout spotted in park

By Belinda Silberman (Herald staff writer)
 U.S. murder suspect Charles Chitang may have spent the last period of his freedom sleeping in a secluded area of Fish Creek Provincial Park, say city police.

And a 14-year-old Calgary boy said he believes he spoke to the suspect at the site a couple of weeks before his capture. Police have found a sleeping bag, toothbrush, toilet paper and clothing

Training paid off, Page B1

Ng, who had less than \$10 in his pocket when he was arrested, is believed by police to have been staying at the campsite for three or four days although a witness said he may have been staying there as long as 13 days before his capture.

Ronald Finlaison, 14, said he alerted his parents to the suspect's possible campsite about June 24 after talking to a man fitting his description.

Manacled Ng appears in court

By Susan Braungart and Roman Cooney (Herald staff writers)
 Restrained by manacles and under constant guard, Charles Chitang Ng, a prime suspect in a series of California sex-and-torture deaths, hobbled into a Calgary courtroom Monday to learn he'll face an attempted murder prosecution here.

Ng, 24, clad in green prison overalls and restrained by leg manacles and handcuffs chained to a belly shackle, listened expressionlessly as Crown prosecutor Manfred DeLong confirmed he will prosecute him on charges of attempted murder, robbery and use of .22-calibre Ruger automatic handgun during the commission of an offence.

While lawyers expect the case will go to preliminary inquiry by August and a possible early trial shortly after that, the Canadian court proceedings could stand in the way of a hasty extradition of Ng to the United States.

Ng, a suspect in the sex-and-torture deaths or disappearances of 22 people in California, had been sought by police forces across the continent until Saturday.

See NECK SLICER, Page A2
See U.S., Page A2

Tom Glass

David Lazarowich, Calgary Herald here.

Ronald Finlaison, 14, spotted lean-to in Fish Creek park



Meanwhile...

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COLDSNAP

No Winter Shelter
Plan

**2022
Jan**

**PUBLIC
PERCEPTION
SURVEY
Downtown
Transit**

**2022
Aug**

**DISORDER
ASSAULTS
20%
Downtown/East
Village**

**2021
December**

**LRT
CLOSURES
Overnight**

**2022
June**

**CALL DIVERSION
211/DOAP**

**2022
Sept**



Lessons Learned

**DOWNTOWN
TOWNHALL**

**2023
January**

**2023
March-May**

**OPERATION
CREST**
Sheriffs/Beats

**SAFE PUBLIC
SPACES
ACTION PLAN**

**2023
April**

**2023
July**

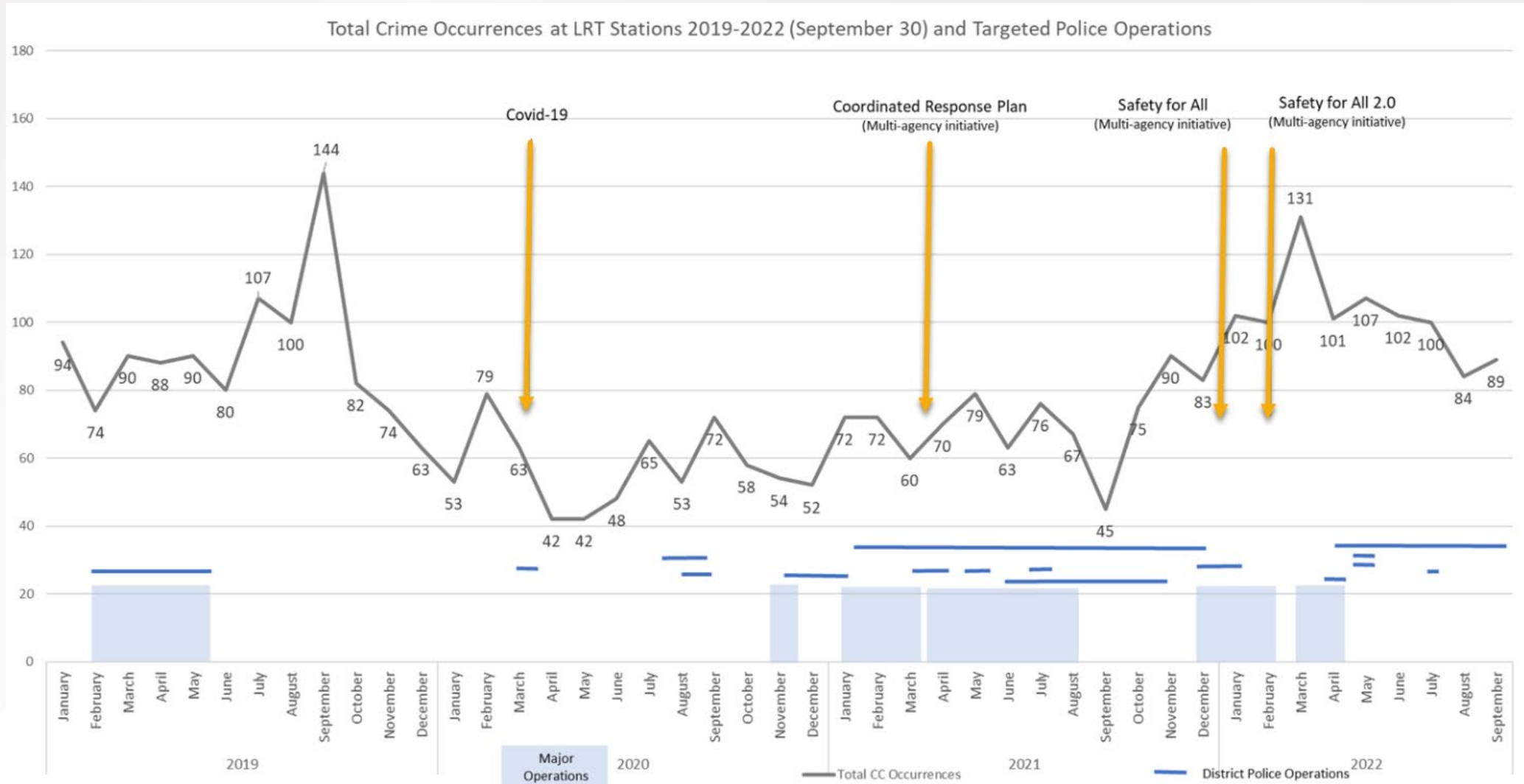
**DOWNTOWN
SAFETY
LEADERSHIP
TABLE**

**CHIEFS
CITYWIDE LRT
INITIATIVE**

**2023
SEPT**



What we knew





The Trajectory Continues...

**URBAN
CRIME
INITIATIVE**

**2023
December**

**NEW TRANSIT
DEPLOYMENT
MODEL**

**2024
Jan**

**CERT
MODEL
LAUNCHES**

**2023
Sept**

**GOA FUNDING
ANNOUNCEMENT**

**2024
Jan**

**ACTION TABLE
LAUNCHES**

**2024
April**



What we learned...

Identified High Volume Stations

- Leveraged technology to identify and respond to high-volume stations in real time, based on Calls for Service, Information Reports, Warrants, Charges, and Tickets.

Identified High System Users

- Recognized increased enforcement in one station displaces subjects to another station.

Developing Subject-Oriented Response



Updated Daily 1000hrs.

OFFICER TOOLKIT

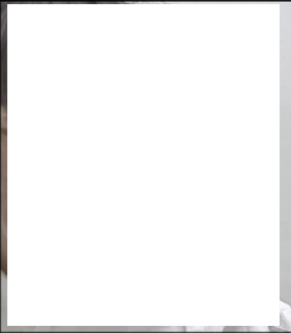
Page Navigation

- Subject Search
- Alias Finder
- Warrant Tracker
- Hot Sheets
- Transit Bans
- Charge/Ticket Guides
- Connect Card/App
- Identification & Court Dates
- Links & Resources
- BOLO/NTI
- SRO Directory (2024/2025 Year)

Provide App Feedback

← BACK HOME

Subject Details



Person Caution
Escape risk;Att suicide
police custody

Aliases
[REDACTED]

Flags
Monitored By The High System User Coordinator (Hsu)

Resides At:
NFA CALGARY, AB Canada

Warrants **Show Cause (green if available)**

Associates **Tattoos**

Sentry Interactions **Flag Details**

Email Subject Information



Leveraging Technology

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Community Engagement Response Teams



Mission Statement

Creating safe public spaces by engaging with community and taking action to reduce crime and social disorder through focused, collaborative enforcement and compassionate supports.



Community Engagement Response Team (CERT)

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- **Definition:** Specialized teams focused on proactive community engagement to build trust and address local issues.
- **Objectives:**
 - Deployment to District Disorder Hot Spot Locations
 - High Profile Uniform Presence
 - Reduction in High System User Interactions
 - Addressing Criminality in Encampments
- **Key Functions:**
 - **Community Outreach:** Regular interactions with residents to understand and address their concerns.
 - **Problem-Solving:** Collaborative efforts with community members to develop solutions to persistent issues.
 - **Prevention Programs:** Initiatives focused on crime prevention and education.

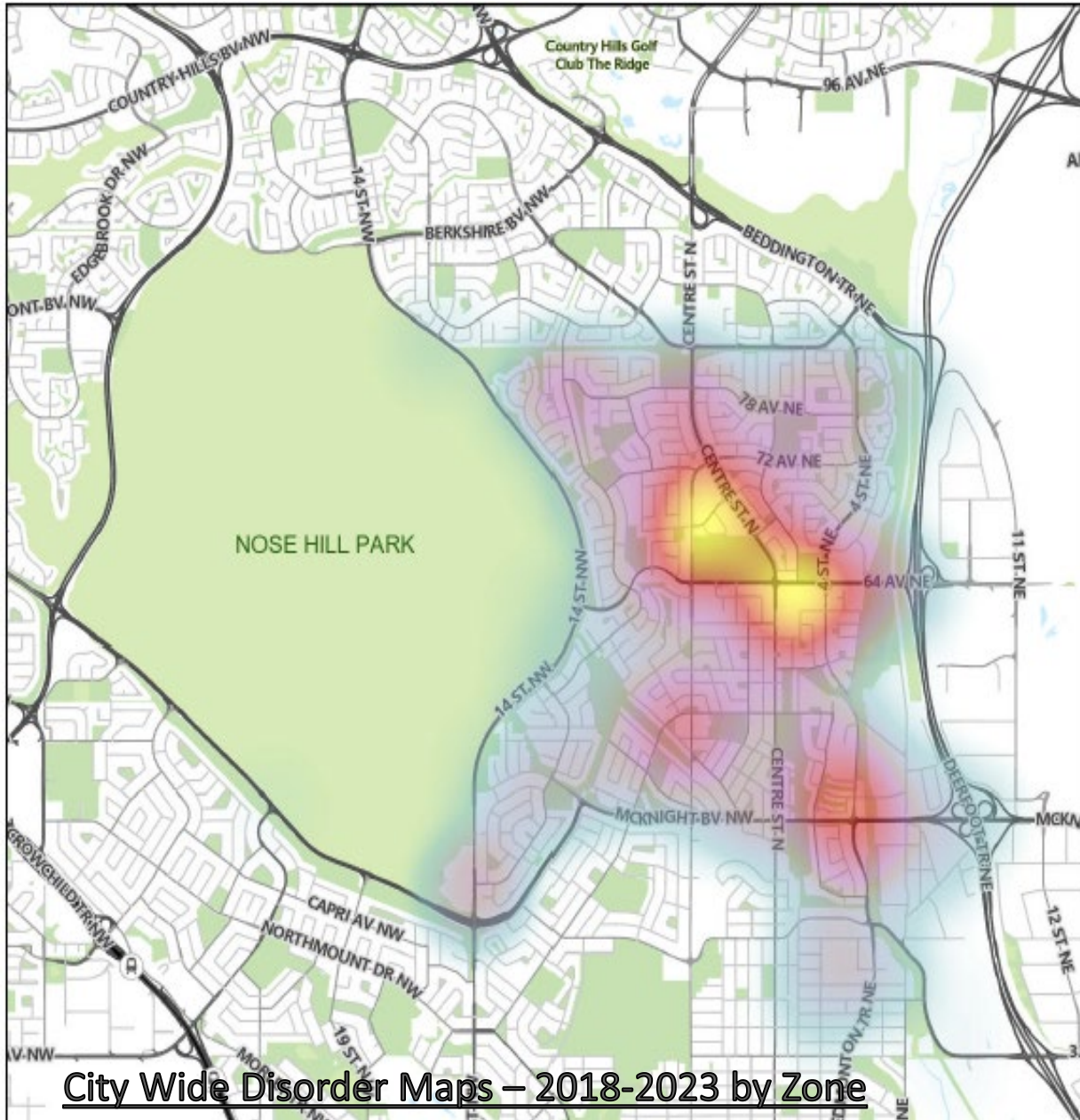


Working together for safe public spaces



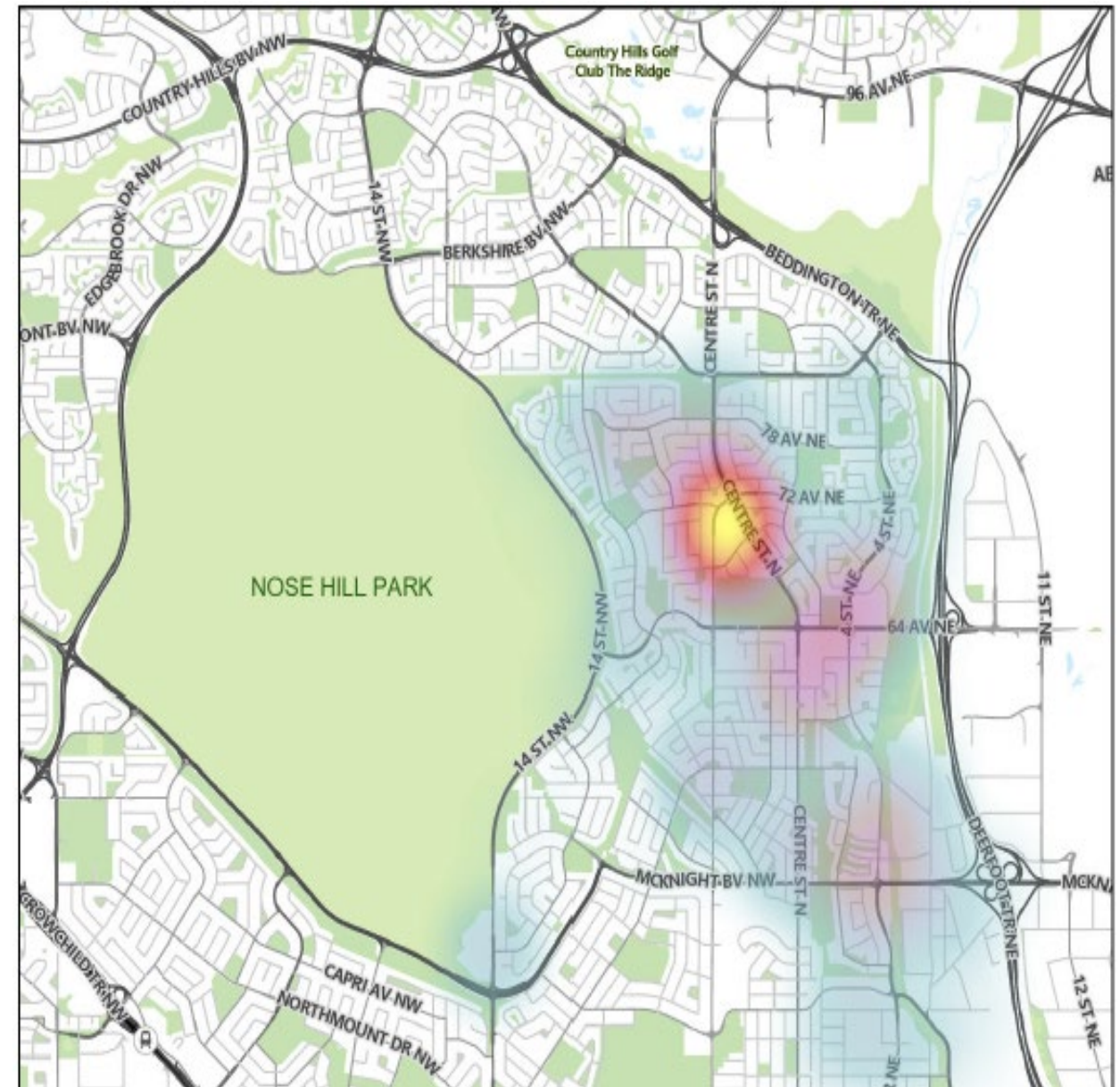
Disorder CFS

Zone 3-1 April – August 2024



Person or Property Crime CFS (This is a combo)

Zone 3-1 April – August 2024

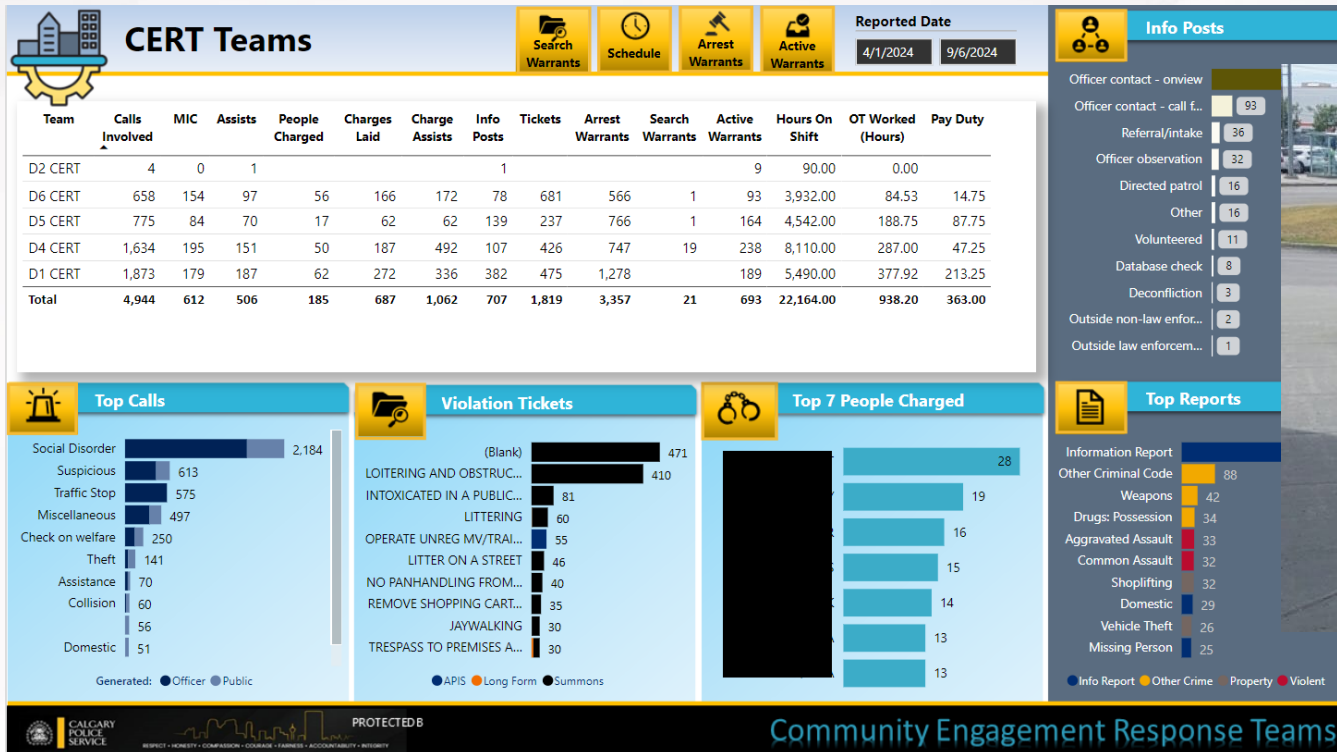




Metrics of Success

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- Metrics are tracked through a variety of means including: arrest warrants executed, summons issued, referrals made, charges laid, and community engagement.
- A PowerBI dashboard has been created collate data for consistency in reporting. A separate Microsoft Forms has been created to begin to capture the community engagement and referrals made within the community





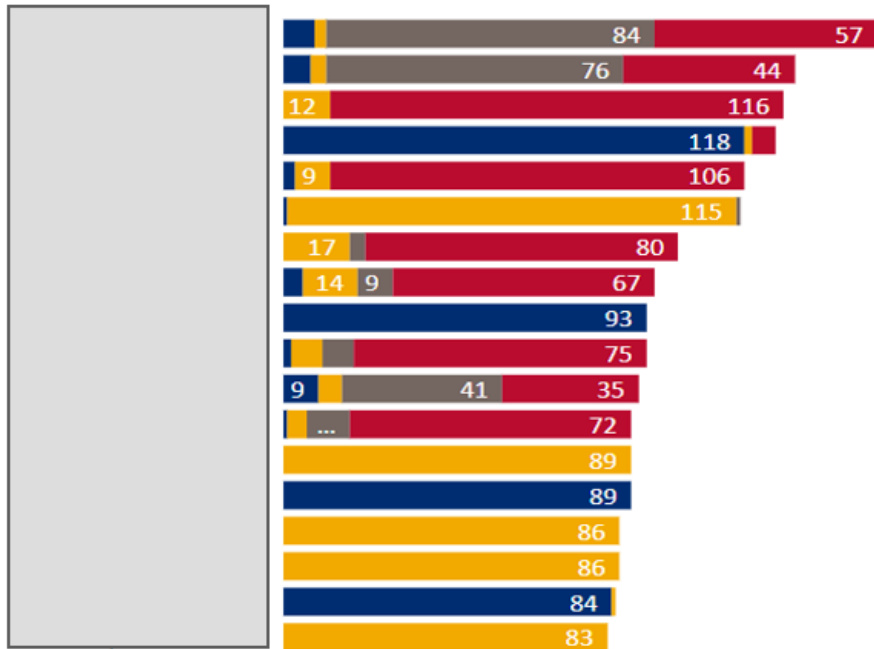
HSU Dashboard

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Reported date filter
Full name filter
Managing unit filter
District filter
Deceased person filter
Interaction type filter
Involvement type filter

Interaction count by person

Involvement type ● InfoPost ● Occurrence ● Violation ticket ● Warrant



| Full name | Interaction count | Harm score | Managing unit | Rem |
|------------|-------------------|------------|----------------|-----------|
| [REDACTED] | 152 | 12.63 | OM - CITYWIDE | Mor (HSU) |
| [REDACTED] | 131 | | OM - CITYWIDE | Mor (HSU) |
| [REDACTED] | 128 | 23.56 | | |
| [REDACTED] | 126 | 23.56 | OCOM | CIU |
| [REDACTED] | 118 | 52.90 | DIVERSION TEAM | Subj Tree |
| [REDACTED] | 101 | 82.24 | | |
| [REDACTED] | 95 | 104.76 | | |
| [REDACTED] | 93 | | OCOM | CIU |
| [REDACTED] | 93 | 29.34 | | |
| [REDACTED] | 91 | 288.31 | OM - CITYWIDE | Mor (HSU) |
| [REDACTED] | 89 | 116.35 | | |



OffenderWATCH

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OffenderWATCH

Offender Name

Clear Filters

Search



Total Active Offenders

1,534

Active POET

81

Total POET

362

Active SHOP

54

Total SHOP

147

Active HROP

36

Total HROP

87

Active DT

241

Total DT

546

Active DCU

151

Total DCU

154

Active ATT

159

Total ATT

212

Active OCOM

368

Total OCOM

378

Active District

131

Active District

151

Active Parole

419

Total Parole

721

District from Primary Address

All

DISTRICT TEAM

All

POET

All

DOMESTIC TEAM

All

DIVERSION TEAM

All

In Custody

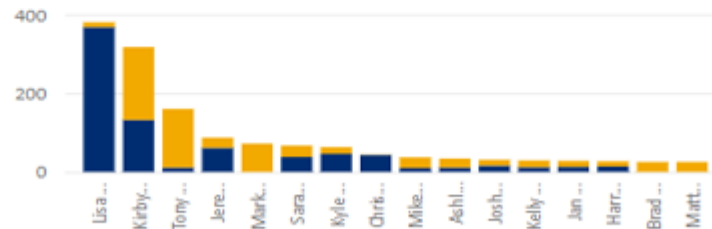
278

Warrant Tracking

1448

Investigator

Status ● Active ● Inactive



Offender Table - Light grey indicates Inactive Offenders

| EDS | Full Name | HarmScore | DOB | Gender | Phone | Primary Address |
|-----|-----------|-----------|------------|--------|-------|-----------------|
| | | 45.22 | 2010-09-24 | Male | (4) | |
| | | 21.89 | 2010-01-16 | Male | (2) | |
| | | 168.49 | 2010-02-05 | Male | (4) | |
| | | 47.40 | 2009-09-10 | Male | (5) | |
| | | 18.11 | 2005-11-29 | Female | (4) | |
| | | 2,842.06 | 1996-12-19 | Male | (5) | |
| | | 4,069.54 | 2002-07-10 | Male | (4) | |
| | | 4,665.36 | 2004-04-04 | Male | (5) | |
| | | 13,737.25 | 2005-07-06 | Male | (5) | |
| | | 7,335.35 | 2005-02-28 | Male | (5) | |
| | | 30.90 | 2007-03-10 | Female | (4) | |
| | | 727.39 | 1984-09-25 | Male | (4) | |
| | | 3,075.21 | 1995-09-25 | Male | (5) | |
| | | 7,320.86 | 2005-02-03 | Male | (5) | |
| | | 27.60 | 2009-09-15 | Female | (4) | |
| | | 17,027.93 | 1993-02-24 | Male | (8) | |
| | | 15.23 | 1993-11-26 | Male | (4) | |
| | | 498.07 | 2000-11-12 | Male | (4) | |
| | | 4,646.78 | 1984-08-07 | Male | (4) | |
| | | 2,097.95 | 1999-01-01 | Male | (4) | |
| | | 137.70 | 2001-04-03 | Male | (4) | |
| | | 54.72 | 2010-02-03 | Male | (4) | |
| | | 113.98 | 2006-01-19 | Male | (4) | |
| | | | 1955-12-30 | Male | (4) | |





Offender Profile – MJ

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OFFENDER PROFILE

[Redacted]

Total Occurrences
39

Harm Score
1,041.66

Current Days out of Custody
106

Previously Monitored by: Citywide - HSU, DISTRICT 1
 2024-04-20
Picture Date

i **Open Sentry**
 Date: Last Years

Managed by: Warrants

PROHIBITED

Height (Ft)
 5' 6"

Address
[Redacted]

Custody Status
 Out

Custody Location
[Redacted]

Weight (lbs)
 143.30

DOB
[Redacted]

Eye Colour
 BRN

Telephone
[Redacted]

Marks & Tattoos
 Yes

Hair Colour
 BLK

Race
 Black

| type | Name | Phone | Email | Address |
|-----------|---------------|--------------|-------------------------|---------|
| Probation | BARBIE BRYSON | 403-827-7474 | barbie.bryson@gov.ab.ca | |

HarmScore by Date

Occurrences - Offender Status

| Crime Type | Count |
|---------------------|-------|
| Other Criminal Code | 15 |
| Common Assault | 7 |
| Property Mischief | 2 |
| Aggravated Assault | 1 |
| Assault Police | 1 |
| Total | 29 |

Charges

| Charges | Count |
|---|-------|
| FAILURE TO COMPLY WITH RELEASE ORDER CC 145(5)(A) | 10 |
| ASSAULT/Common Assault | 9 |
| FAIL TO COMPLY OR BREACH OF PROBATION ORDER CC 733.1(1) | 9 |
| CAUSING A DISTURBANCE - FIGHTING, SCREAMING, SHOUTING, ETC. | 5 |
| Total | 68 |

Verify all conditions with CPIC

CONDITIONS

RESPECT • HONESTY • COMPASSION • COURAGE • FAIRNESS • ACCOUNTABILITY • INTEGRITY

Click on the name above to activate additional pages

Court Orders

Occurrences

Operations

Timeline

Associates

InfoPosts

Treatment

Arrests

Images

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Report a problem:



Offender Evaluation– MJ

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OffenderWATCH
PROGRAM EVALUATION

 Status Inactive Active
 Unit DISTRICT Other
 Offender Name

12 Months Prior to Admission

| | |
|------------------------|-----------------------|
| Arrests 11 | Charges 23 |
| Days in Custody 157 | Directed Patrols 0 |
| Occurrences 15 | |

12 Months Prior Admission Date: 2023-05-23

Entire Duration of Program

If the person is currently active in a unit, counts are calculated to today.

DIS...

56
Days

| | |
|-----------------------|-----------------------|
| Arrests 0 | Charges 0 |
| Occurrences 0 | Directed Patrols 0 |
| Days in Custody 13 | |

Admission Date: 2024-05-23

Last 12 Months

| | |
|------------------------|-----------------------|
| Arrests 6 | Charges 14 |
| Days in Custody 159 | Directed Patrols 0 |
| Occurrences 8 | |

Last 12 Months Start Date: 2023-09-18

Prior Admission End Date

2024-05-22

Retirement/Deselection Date

2024-07-18

Today

2024-09-18

CALGARY POLICE SERVICE
 RESPECT • HONESTY • COMPASSION • COURAGE • FAIRNESS • ACCOUNTABILITY • INTEGRITY

 District Citywide - HSU Other
 Report a problem:

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Offender Profile – CH

ISC: Protected A



OffenderWATCH

OFFENDER PROFILE

[Redacted Name]



Total Occurrences
113

Harm Score
2,141.93

Current Days in Custody
19

Currently Monitored by: Citywide - HSU; Previously Monitored by: DISTRICT 1

2024-08-30
Picture Date



Open Sentry

Date
Last 15 Years

Managed by: Robert Morrison (DISTRICT)

Warrants

PROHIBITED

Height (Ft)
5' 9"

Address
[Redacted] AB Canada

Custody Status
In

Custody Location
CRC-2A-L-06

Weight (lbs)
174.16

DOB
[Redacted]

Contact Information

| Type | Name | Phone | Email | Address |
|------|------|-------|-------|---------|
| | | | | |

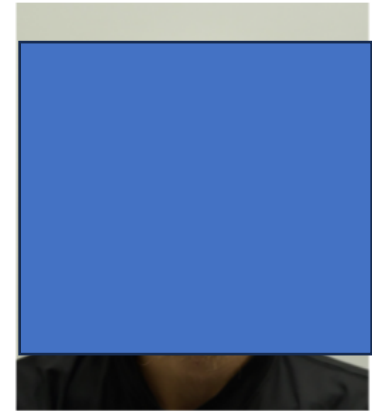
Eye Colour
BLU

Telephone

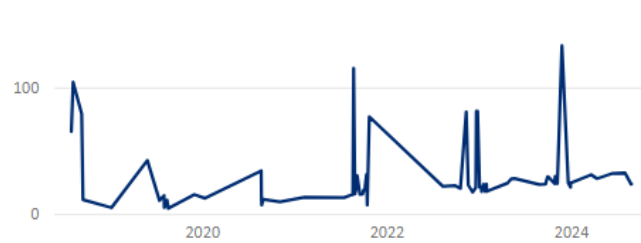
Marks & Tattoos
Yes

Hair Colour
BRN

Race
White



HarmScore by Date



Occurrences - Offender Status

| Crime Type | Count |
|---------------------|-----------|
| Other Criminal Code | 18 |
| Property Mischief | 18 |
| Common Assault | 13 |
| Shoplifting | 9 |
| Aggravated Assault | 5 |
| Total | 76 |

Charges

| Charges | Count |
|---|------------|
| FAIL TO COMPLY OR BREACH OF PROBATION ORDER CC 733.1(1) | 29 |
| MISCHIEF - DESTROYS OR DAMAGES PROPERTY CC 430(1)(a) | 18 |
| FAILURE TO COMPLY WITH APPEARANCE NOTICE CC 145(3) | 16 |
| UNLAWFUL WEAPON OR ATTACHMENT | 15 |
| Total | 159 |

Verify all conditions with CPIC

CONDITIONS



24/7



CALGARY POLICE SERVICE
RESPECT • HONESTY • COMPASSION • COURAGE • FAIRNESS • ACCOUNTABILITY • INTEGRITY



Click on the name above to activate additional pages

Court Orders

Operations

Associates

Treatment

ISC: Protected B

Report a problem:

Occurrences

Timeline

InfoPosts

Arrests

Images



Offender Evaluation– CH

ISC: Protected A

OffenderWATCH
PROGRAM EVALUATION

 Status Active
 Unit DISTRICT
 Offender Name

12 Months Prior to Admission

| | |
|---------------------------------------|--------------------------------------|
| <p>Arrests 18</p> | <p>Charges 37</p> |
| <p>Days in Custody 236</p> | <p>Directed Patrols 0</p> |
| <p>Occurrences 25</p> | |

12 Months Prior Admission Date Prior Admission End Date

2023-04-01 2024-03-31

Entire Duration of Program

If the person is currently active in a unit, counts are calculated to today.

Arrests
4

Charges
9

Occurrences
9

DIS...

170
Days

Charges
9

Directed Patrols
0

Days in Custody
127

Admission Date Retirement/Deselection Date

2024-04-01

Last 12 Months

| | |
|---------------------------------------|--------------------------------------|
| <p>Arrests 15</p> | <p>Charges 36</p> |
| <p>Days in Custody 247</p> | <p>Directed Patrols 0</p> |
| <p>Occurrences 28</p> | |

Last 12 Months Start Date Today

2023-09-18 2024-09-18

District Citywide - HSU

Report a problem:

CALGARY POLICE SERVICE
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The Evolution Continues...



Questions?

ISC: Protected A

Sergeant Kristian Thorpe – pol4204@calgarypolice.ca

Analyst Rebecca Hanna – pol12379@calgarypolice.ca

Constable Rob Morrison – pol5706@calgarypolice.ca